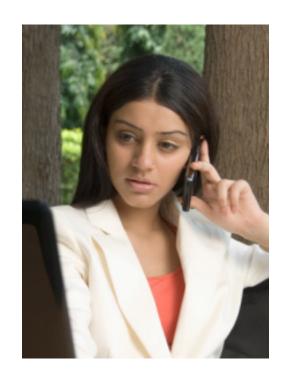# IP Office Power User

Stay connected and productive – anywhere

Overview

The ultimate in communications accessibility, IP Office *Power User* enables executives and managers to be as productive as possible in virtually any circumstances. Whether in the office, down the hall, at home, or on the road, *Power User* lets key personnel always be responsive to customers and colleagues.

Armed with a laptop and any phone, *Power User* software (in conjunction with IP Office *Preferred Edition*), unifies communications to help ensure the most important staff are working at the highest levels of productivity and efficiency at all times.

Capabilities

One number access – Provide customers and others with just one phone number – your office number – and have all calls ring simultaneously on any other phone (mobile, remote office, home), eliminating missed calls when out of the office or away from your desk.

Control calls from any phone – With just a laptop and Internet connection, any phone can become an office phone, with the full complement of features and capabilities delivered via an easy-to-use PC interface.

Turn a laptop into a phone – Traveling internationally can make it difficult – and costly – to stay in touch. With *Power User,* a laptop, headset and Internet connection can reduce or eliminate international calling fees and help people stay connected, even when a mobile phone doesn't work.

Email text-to-speech – Receive important email messages without access to a laptop or smartphone by having them read over the phone with advance text-to-speech capability.

Unified messaging – All messages – voicemail, email, faxes – appear in a single inbox on the PC for fast, efficient access to information. Synchronization keeps all mailboxes up-to-date. Access all messages via a web-browser.

Message notification – Automatically receive notification of new messages and access them via any phone, respond to messages and more.

Host conference calls – Set up conference calls "on the fly" or schedule them and IP Office automatically notifies participants. With two built-in 64-party conference bridges, IP Office enables cost-effective collaboration.

Benefits

- **Non-stop productivity** – Stay connected, responsive and productive under just about any circumstances – sharing ideas, providing direction and delivering on commitments.

- **Increased responsiveness** – Being accessible and responsive to customers and colleagues is critical, and with Power User key executives are available anytime, anywhere

- **Improved bottom line** – Faster decisions and better customer service often translate into greater revenue generation and a more attractive bottom line

- **Reduced costs** – Built-in features (such as conferencing) help reduce ongoing costs while delivering powerful new capabilities that differentiate the small business

Specifications

Format	IP Office Software Download

System Requirements	• IP Office Preferred Edition or IP Office Advanced Edition • ISDN-PRI, T1, E1, or SIP trunks • Voice Compression Module (VCM) Channels when using IP wireless, IP desk phone, or PC Softphone • Microsoft Exchange when using Email Reading and Reply

User Requirements

Mobile call control
- Any fixed phone (e.g. home line) or any mobile device (Cell phone, PDA, etc.)

Mobile Call Control with enhanced graphical user interface
- Symbian Single Mode Version 4, Windows Mobile Version 5, or Windows Mobile Version 6

In building roaming options
- Avaya 3641/3645 IP Wireless telephones
- Requires the Avaya Voice Processing Platform (AVPP) server that provides quality of service
- Security: 40- and 128-bit WEP security
- Avaya DECT R4
- Requires DECT R4 Base Station (IPBS)
- Sufficient Voice Compression Module (VCM) Channels
- Optional Avaya In-building Wireless Server (AIWS) for Management and Directory integration
- Avaya 3720 DECT R4 handset
- Avaya 3725 DECT R4 handset with color display

Avaya DECT R4 optional accessories include:
- Chargers: Basic, Advanced, Rack Mount, Multiple
- Belt Clip
- Leather Case
- Headset
- 3725 supports standard Bluetooth headset

Teleworking (work from home with an IP desk phone)
- Avaya 5610 or Avaya 5621 IP Telephone
- Broadband Internet Access (wired or WiFi)

Telecommuter Mode (control calls from any phone)
- Broadband Internet connection
- Laptop*
- Any phone able to accept direct incoming call (mobile phone, home phone)

PC Softphone (turns laptop into a phone)
- Broadband Internet connection
- Laptop*
- Headset

Email Reading and Reply
- IP Office Preferred Edition
- Microsoft Exchange

Voicemail synchronization with email Inbox and browser based access to voicemail

PC Specifications:
- Ethernet-attached PC
- Pentium 266MHz with 64MB RAM; 50MB free disk space min.
- Windows XP Professional SP3/Vista Business SP1/ Vista Enterprise SP1/ Vista Ultimate SP1 with TCP/IP networking
- Microsoft Internet Explorer V7 or Mozilla Firefox v3.0
- Optional Microsoft Outlook 2000/2003/XP, Maximizer 8.0 and Goldmine 6.7 for contact management integration.

* IP Office Preferred Edition

Feature Detail

- One number access
- Receive phone calls on mobile device when someone calls IP Office desk phone
- Transfer, Conference, Hold, Record Conversations
- Make calls from mobile device through IP Office; called party receives CLI of IP Office (called party requires CLI from local service provider)
- Email Reading and Reply using Text-To-Speech technology with Microsoft Exchange
- Web browser access to voicemail messages without dialing into your voicemail box
- Synchronization of voicemail messages – delete a voicemail message from your Inbox and it will simultaneously be deleted from your voicemail box and vice versa!

With 5610 or 5621 IP telephone, have access to full IP Office telephone functionality from anywhere, requiring just Broadband Internet access

With browser interface:
- Inbound & Outbound Call handling
- Phone Call Control including Conference Call Control & Conference Rooms, Transfer via drag & drop
- Configuration of Phone Preferences
- Receive Caller ID & Name Display (provided by local service provider)
- Speed Dial and Busy Lamp Field management of users within and across the enterprise

- Local Phone Directory
- Separate Call history logs – All, Incoming, Outgoing, Missed Calls, Messages
- Ability to create script for incoming call handling
- Time on Call display
- Door Open Control

Monitor calls in queue

With PC Client interface, the following capabilities are added:
- Work from anywhere with just an Internet connection and telephone (such as home number or mobile number)
- Create up to 10 speed dial groups with 100 numbers per group
- Transfer calls via drag & drop to speed dial icon
- Integrate with Microsoft Live Communications Server (LCS) with Instant Messaging
- Create Personal Distribution List for voice messaging
- Create an incoming call script matching the caller id received
- Set a distinctive ring tone (WAV file) based upon CLI received
- Receive screen pops of contacts with Outlook, Goldmine, ACT!, and Maximizer
- Communicate from anywhere with just a headset/microphone and an Internet connection

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit **www.avaya.com**.

AVAYA

INTELLIGENT COMMUNICATIONS

avaya.com