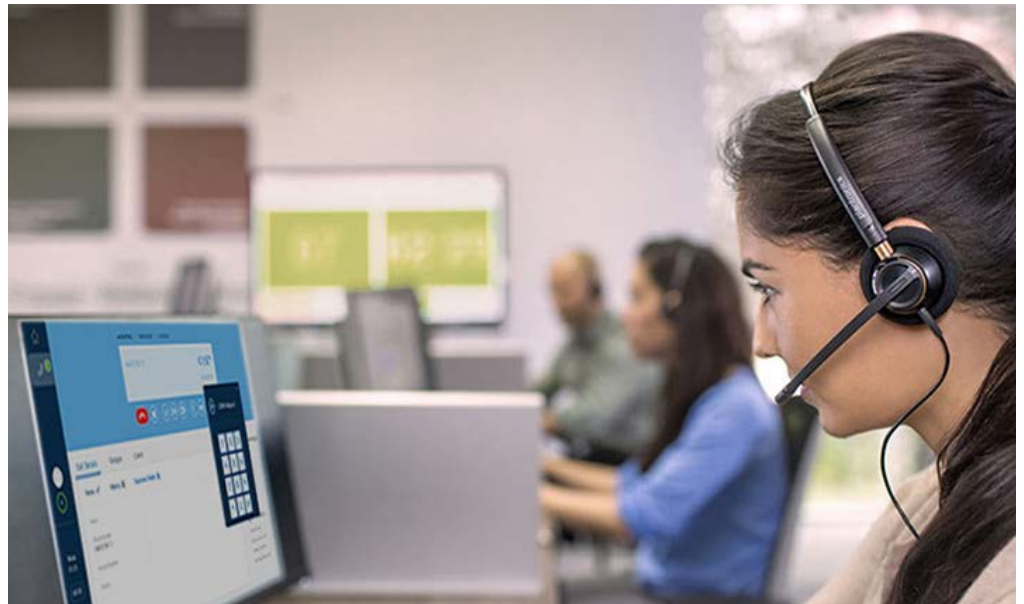


Plantronics Audio Solutions for OnAvaya™ | Google Cloud Platform

Avaya, Google and Plantronics — partners in innovation — delivering world-class Customer and Team Engagement solutions and experiences

- Exceptional Customer Experience
- Smarter Communications
- Easy Deployment in the Cloud



Avaya, Google and Plantronics make it easy to bring powerful unified communications and contact center functionality to your business

Superior engagement and customer experiences take place when people are empowered with the communications solutions to connect, collaborate and be productive.

Now, your teams, staff, and contact center agents can work effortlessly and be instantly productive from anywhere with **OnAvaya™ | Google Cloud Platform** coupled with Plantronics' innovative, high performing headsets.



Enable your staff and customer experience agents with best-in-class audio solutions

Choose from a Broad Selection of Plantronics Audio Solutions

Plantronics offers a broad variety of innovative audio solutions designed for any use case regardless of location — in the office or call center, on the road, or even at your home office. Plantronics products suggested for the OnAvaya | Google Cloud Platform include the corded Entera USB and Encore Pro 500 Series, as well as the wireless Savi 400 Series, Voyager Legend UC, and the new Voyager Focus UC. [See the Plantronics Solutions table below for more information.](#)

Benefits

Exceptional Customer Experience

Avaya is a global leader in the contact center and unified communications market, offering highly reliable, intelligent and scalable Team and Customer Engagement solutions that help deliver an exceptional customer experience.

Smarter Communications Means Better Business

Whether your staff, project teams, and customer service agents work in a busy office, contact center, home office, or on the road, the stakes are high with every call. Plantronics understands that delivering a premium customer experience and accommodating the flexible worker go hand-in-hand. Plantronics audio solutions deliver greater comfort for all-day wearing, superior noise-cancelling for clearer calls, and increased reliability so conversations are uninterrupted.

Easy Deployment in the Cloud for your Contact Center








Bring the sophisticated OnAvaya - Google Cloud Platform capabilities to your help desk and customer service agents — whether they work in the office or from home — via a monthly subscription fee. With just a Google Chrome device, a Plantronics audio solution or an Avaya 96x1 IP Phone, and an Internet connection, your customer service agents and supervisors have access to full-featured Avaya contact center functionality. Agents can become more productive and efficient helping you meet or exceed your customer satisfaction and revenue goals.

With a partnership spanning more than 40 years, Plantronics and Avaya have developed a deep level of technology integration, empowering contact center excellence and creating an enhanced audio and video experience for any business. Plantronics headsets are certified compatible with Avaya solutions, enabling seamless integration for users.

Learn More

Contact your Avaya Account Manager, Avaya business partner or Plantronics representative for more information about the Plantronics audio solutions available for OnAvaya | Google Cloud Platform or visit www.avaya.com or plantronics.com.

Suggested Plantronics Audio Solutions

| | Product | Description & Features | CC | UC | Mobile |
|----------|--|---|----|----|--------|
| COREDED |  Entera USB (HW111N/121N) | Entry-level corded USB headset for users in call-intensive environments. Monaural and binaural options are available. <ul style="list-style-type: none"> Wideband audio Stereo (binaural) Call answer/end, mute and volume controls SoundGuard hearing protection | ✓ | ✓ | |
| |  EncorePro 510/520; recommended with DA70 or DA80 digital USB audio processors | Designed for the demands of the modern customer service center and office. Soft ear cushions for all-day wearing comfort metal joints for durability and reliability, flexible microphone. | ✓ | | |
| |  DA70 USB audio processor; recommended with EncorePro | The DA70 USB audio processor connects to Chromebook/PC via USB. Recommended with Plantronics QD-equipped EncorePro 500 series analog headset (monaural or binaural). | ✓ | | |
| |  DA80 USB audio processor; recommended with Encore Pro | DA80 USB audio processor with call answer/end, mute and volume controls connects to Chromebook/PC. Recommended with Plantronics QD-equipped EncorePro 500 series analog headsets (monaural or binaural). | ✓ | | |
| WIRELESS |  Savi 440 | DECT (radio) based wireless headset system with USB adapter with charge stand. Convertible headset comes with multiple wearing style options: over the head, behind the head, or over the ear. Provides best-in-class audio performance and 300ft. range. <ul style="list-style-type: none"> DECT wideband audio 300 ft range Convertible wearing Unlimited talk time with hot swappable battery One-touch call management | ✓ | ✓ | ✓ |
| |  Voyager Legend UC | Bluetooth (BT) headset with wideband audio performance and 30ft. range. Comes with USB adapter, USB charge stand and carry case. Connects to your BT enabled mobile device for when you're on the go. | | ✓ | ✓ |
| |  Voyager Focus UC | Bluetooth stereo headset with active noise-cancelling (ANC) technology; designed to reduce noise and distraction in open, collaborative, and remote workspaces. USB adapter and charge stand are included. | | ✓ | ✓ |

About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit www.avaya.com.

© 2016 Avaya Inc. All Rights Reserved.

Avaya and the Avaya logo are trademarks of Avaya Inc. and are registered in the United States and other countries. All other trademarks identified by ®, TM, or SM are registered marks, trademarks, and service marks, respectively, of Avaya Inc.
02/16 • CC7766-02

