

CHRONICALL

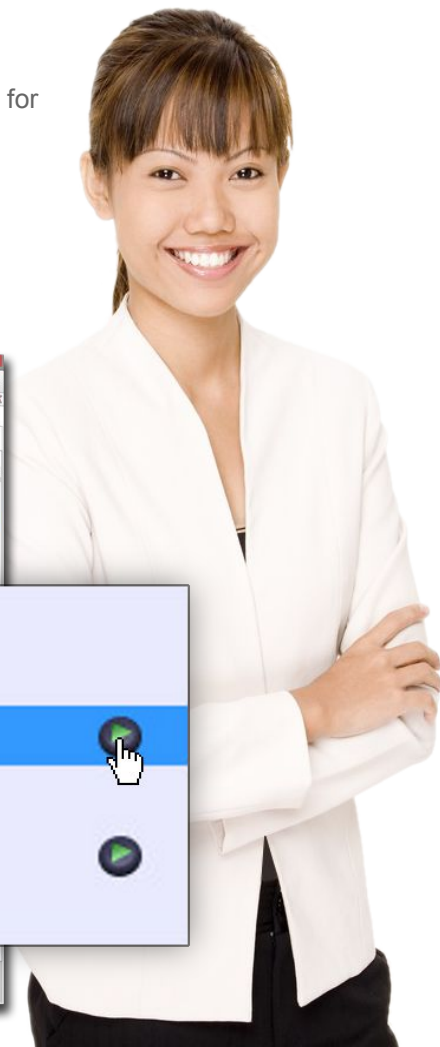
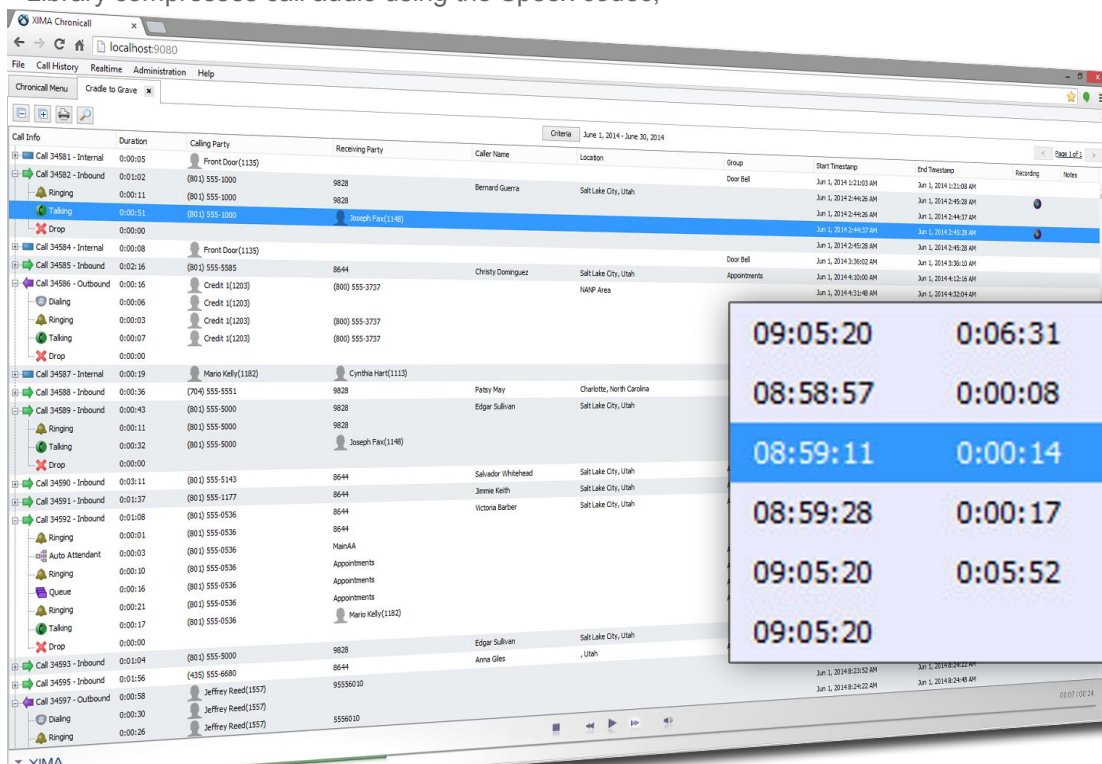
Recording Library

Chronicall's Call Recording Solution

Finding recorded calls has never been easier than it is with Chronicall's Recording Library module. Recording Library integrates seamlessly with Xima VRTX's recording appliance to provide un-surpassed archival and retrieval of calls recorded. Xima VRTX is designed to record calls and Chronicall will automatically match each recording with the right call and make it accessible from the familiar Cradle to Grave interface. Recording library will also work with Avaya's IP Office, with simple configuration. Recording Library compresses call audio using the Speex codec,

which is optimized for high-quality voice playback.

Recordings are compressed down to an average of 100 KB per minute, giving you more storage space than ever before. Users can download recorded calls directly to their PC, email them to multiple recipients, or listen to them within Chronicall. Recording Library is the perfect solution for quality assurance, workforce optimization, and training.





Recording Library Fast Facts

System Compatibility: IP Small Office Edition, IP 403, IP 406 v1, IP 406 V2, IP 412, IP 500 v1, IP 500 v2, and IP Server Edition

Avaya IP Office Release: Works with Release 3.2 through Release 9

Server / PC Requirements: OS: Window XP, Vista, 7. Server 2003, Server 2008, Server 2012 and Linux.

Memory: 2 GB RAM

CPU: Multi-core 1.6 GHz,

Hard Drive: 80 GB (Recommended for most installations – see Recording Storage table below)

Avaya Licenses: Avaya Preferred Edition is not required if you use Xima VRTX.

Can I install Recording Library on a virtual machine? Yes.

Can I install Recording Library on the same server as Voicemail Pro? Yes. It can also be installed on the Application Server (Linux) and the IP Server Edition (Linux). Recording Library is compatible with UC110 module, however you cannot load it on the UC110.

Recording Storage					
Storage Space	8-Hour Days	5 Agents	10 Agents	25 Agents	50 Agents
32 GB	700	140	70	28	14
250 GB	5,461	1,092	546	218	109
500 GB	10,922	2,185	1,092	437	218
1000 GB	21,845	4,370	2,185	875	437

These values assume that each agent is recorded for a full 8 hours every day.

For more information regarding the Recording Library module, please visit us at <http://www.ximasoftware.com>