XIMA

CHRONICALL

Standard Reports

- **Cradle to Grave** – Program that allows you to sort, search for any call and see every detailed contained within that call
- **50 Standard Reports** – Agent Reports, Group Reports, Trunk, Performance Reports, Time Interval Reports, Customer Reports
- **Report Scheduling** – Hourly, Daily, Weekly, Monthly – Emailed, Saved to the Directory, Printed
- **Internal Chat and File sharing** – For entire organization
- **911 Alerting** – Email, SMS text and desktop notification
- **Unlimited Logins** – Web browser and desktop client

Custom Reports

- **Unlimited Reports** – Create unlimited amount of new reports with built in report wizard
- **Edit Existing Reports** – Edit any existing standard report
- **Custom Call Values** – Re-define standard call values
- **Custom Skin creator** – Insert custom logo, header and colors to brand the report
- **Call Costing, location Reporting**
- **Auto-email on value thresholds**